

Pool Life Guard: Moderation Report July 2018

A total 113 active assessors attended and participated in moderation activities in Auckland, Taupo, Palmerston North, Wellington, Christchurch and Dunedin. (Also in attendance, Evidence verifiers and trainee assessors, which were not included in the assessor count).

Forums gave workplace Assessors an opportunity to:

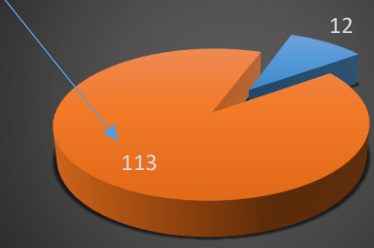
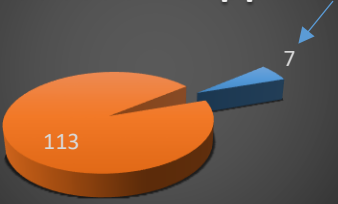
- Meet moderation requirements for 2018
- Engage in moderation activities to ensure sufficient evidence to determine competency
- Evaluate and review their own assessment practice to obtain consistency of assessor judgements
- Network with other Assessors
- Discuss use of evidence verifiers, ensuring consistency (E.V's invited to attend)

MODERATION ACTIVITIES

Assessors engaged in five activities:

1. Peer moderation – modules – A moderation activity focussed on consistency of assessor judgments.
 - Has the written work been marked and commented on?
 - Has the assessor used the Assessor guide?
 - Is there sufficient evidence? Including comments
 - Is there feedback to the trainee?
2. Peer moderation – practical video- A moderation activity focussed on consistency of assessor judgments. (Medical emergency outside of the pool).
 - Has the assessor used the Assessor guide?
 - Is there sufficient evidence?
3. Group discussion/Feedback – After each round of peer moderation.
 - What moderation deficiencies did we find? Are there any trends?
 - What did we find as good assessor practice?
 - What could we do to improve in our assessor practice?
 - Deliver and receive - One on one peer moderation feedback
 - Agreeance as a group of assessor decision – confirming understanding and consistency
4. Group discussions – trends in the assessment and gaining further consistency
 - Are there certain questions that trainees struggle with?
 - Are there parts of the assessment that is difficult for assessors to make assessor judgements on?
 - Are there any parts/questions of the assessment that Assessor don't fully understand?
 - Are there any recommendations to improve the assessment?
 - Does further training need to occur to meet the needs of the trainee being assessed fairly?
5. Hot Topics – Discussion regarding the First Aid requirements. Guest speaker.
 - Requirements for Full first aid cert and ongoing re registration requirements.

Below are details of the peer moderation outcome.

The peer moderator agrees with the assessment decision?												
<ul style="list-style-type: none">• 242 sample assessments were submitted for peer moderation• Peer Moderator agreed with 101/113 assessor decisions• 12 assessor decisions did not meet moderation• Another 12 assessors were unable to attend the forums and will be followed up by postal moderation												
Moderator follow up assessor support												
<ul style="list-style-type: none">• 7/12 assessors who did not meet moderation require to be placed on a Assessor support plan and followed up by face to face visit in the workplace or a request for further samples												
Examples of Good Practice Assessment												
<p>Examples include:</p> <ul style="list-style-type: none">• Answers are similar to that of the assessor guide• The trainee’s written work has been marked with assessor ticks and comments• There is good supporting evidence• Assessor decisions are consistent• Good comments for practical section• Evidence of positive and encouraging feedback given to the trainee throughout the assessment• Good use of verbal assessment and well noted												
Recommendations for improvement												
<p>Recommendations include:</p> <ul style="list-style-type: none">• More comments/feedback back to trainee• Copy of complete assessment decision form to be held in assessment• Attaching all documents for evidence – in relation to incident forms.• Attaching a non-related incident form – lack of correct evidence• Assessor not completing “Assessor decision forms”• Answers not similar to that of the assessor guide												
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Overall Moderators Feedback:

Discussing Peer moderation outcomes on the day, has allowed for consistency of understanding that is required for assessment moving forward. (New Qualification and assessment).

We had a large number of active assessors attend, very responsive to moderation. Both hot topics and practical peer moderation video, well received.

In most cases, simple errors have been picked up in peer moderation. Care needs to be focused on double checking the assessment has all documentation/evidence required.

Moderator will contact and check back in with seven assessors identified that may require further assessor support. This could include visits to their workplace or postal moderation request.

Looking forward to next year in 2019, this will see more assessors actively assessing the new qualification.

Caren Oliver

Moderation and Assessor Support