

National Certificate in Snowsport – (Supervision) with strands in Lift Operation, Patrol Leader, Snowsport Equipment, Snowgrooming, Snowmaking, Snowschool, and Ticketing and Guest Services (Level 4)

This qualification recognises the skills and experience of people working in supervision or first line management positions at a snowsport area. Holders of this qualification have demonstrated competence in leading groups or teams, team building, training and development, recruiting and selecting staff, and managing performance in the workplace.

This qualification builds on all other National Certificates in Snowsport and can also lead to the National Certificate in First Line Management (Level 4).

This qualification has been designed with strands that provide recognition for the supervisory skills required by the following snowsport area departments: lift operation; patrol; snowsport equipment; snowgrooming; snowmaking; snowschool; ticketing and guest services.

The elective section allows for some flexibility to recognise skills and experience that reflects the individual's career aspirations or work requirements.

Core Compulsory			
Unit No	Title	Level	Credit
1312	Give oral instructions in the workplace	3	3
3492	Write a short report	2	3
9679	Participate in formal meetings	4	3
9705	Give and receive feedback	3	3
11994	Recruit and select staff	4	6
17498	Lead a team or group to complete tasks with some complexity within set timeframes	4	5
18336	Demonstrate team-building skills	4	5
18337	Implement training and development activities for teams and individuals in the workplace	4	5
Total of 33 Credits			

Core Electives: Complete a minimum of 7 credits from the following standards.			
Unit No	Title	Level	Credit
1983	Analyse work content and identify work group needs	4	5
1985	Identify key organisational principles and apply them to workplace operations	4	5
1987	Create and maintain positive workplace relationships	5	5
1988	Manage and/or supervise workplace operations	5	5
4098	Use standards to assess candidate performance	4	5
6400	Manage first aid in emergency situations	3	2
7108	Deliver on-job training to adults	4	8
8493	Lead individuals and teams	5	5
8638	Drive on snow and/or ice	3	3
11281	Prepare candidates for assessment	4	3
11552	Design assessment	5	6
16078	Describe application of Te Tiriti o Waitangi and the Treaty of Waitangi in te au tūroa	3	4
18134	Demonstrate knowledge of avalanche phenomena	3	2
18135	Assist on an avalanche response	3	2
18664	Apply sustainable environmental management practices as workplace supervisor	4	6

Lift Operation Compulsory			
Unit No	Title	Level	Credit
4578	Supervise the operation of a snowsport area lift	5	20
4584	Evacuate people from chairlifts	4	2
4586	Operate a snowmobile	3	3

Patrol Leader Compulsory			
Unit No	Title	Level	Credit
7108	Deliver on-job training to adults	4	8
18139	Lead a first party response team for an avalanche search and rescue	5	10

Snowsport Equipment Compulsory			
Unit No	Title	Level	Credit
11986	Establish and maintain stock levels in a retail or distribution environment	4	4
21743	Supervise retail, rental or workshop services at a snowsport area	5	20

Snowgrooming Compulsory			
Unit No	Title	Level	Credit
4586	Operate a snowmobile	3	3
5625	Manage a snowgrooming operation at a snowsport area	5	20
21750	Perform advanced grooming at a snowsport area	4	12

Snowmaking Compulsory			
Unit No	Title	Level	Credit
4586	Operate a snowmobile	3	3
5623	Manage a snowmaking programme at a snowsport area	5	20
21749	Perform advanced snowmaking at a snowsport area	4	12

Snowschoo Compulsory			
Unit No	Title	Level	Credit
21753	Supervise and manage the operation of a snowschool	5	20

Ticketing and Guest Services Compulsory			
Unit No	Title	Level	Credit
18431	Supervise ticketing and guest services at a snowsport area	5	20