

## Lost Child Scenario

### **Unit Standard 5685: Respond to an emergency in an aquatic facility**

**Element 3** Respond to a simulated emergency when people are in difficulty and require assistance out of the water at the aquatic

#### **Lost Child**

The purpose of this scenario is to provide opportunities for the candidate/s to recognise and respond to an emergency situation out of the water at an aquatic facility.

#### **Assessment Conditions**

This scenario should take place during a regular/normal operating session and will involve a team of at least two lifeguards (candidates). The candidates will respond to a distressed parent/caregiver who has lost a pre school aged child at the facility. It must be clear to pool customers that this is a simulated situation for the purpose of assessment. The candidates response should comply with the facility EAP and be appropriate to the scenario situation outlined by the assessor and should continue until the assessor indicates to stop.

#### **Candidate Instructions**

You are responsible for supervision and control of the designated area. Respond to any situation you recognise presents a risk to customers or staff. You will have back up from a second lifeguard (or bystander) who will also be actively supervising the same area. Continue responding to the situation until you are instructed to stop by the assessor. Your response will be discussed after the scenario is completed.

#### **Role play candidate briefing (minimum of two lifeguards)**

You are a distressed parent/caregiver of a preschooler who has gone missing somewhere in the facility. Approach the lifeguard asking for help. The lifeguard should ask you some questions about where the child was seen last, how old, what was the child wearing. If the lifeguard does not ask you these questions do not volunteer the information. Continue to be distressed and insist the lifeguard help you find the child.

#### **Evidence Requirements**

1. Candidate recognises customer in difficulty
2. Candidate communicates to second lifeguard, who backs up supervision of areas and prepares to assist first lifeguard
3. Candidate finds out when and where the child was seen last and initiates a search
4. Pool areas are searched first to ensure the child is not at risk of drowning
5. Reassurance is constantly given to the customer
6. At the conclusion of the search the candidate completes an accident report that complies with the facility procedure

#### **Follow up questions:**

What were the signs that the customer required assistance?  
Why did you choose to respond the way you did?  
How did you know your response to the situation was effective?  
Would you do anything differently next time?